



**ngena** is a global alliance of service providers that will provide international telecommunication network services for corporate customers. ngena stands for “Next Generation Enterprise Network Alliance” and enables its partners to share their telco networks and offer services on a global basis. ngena GmbH is an independent company that is be funded by leading global telco companies such as Deutsche Telekom AG.

## Expert Business Support Systems / Process Optimization (m/f)

Have you always dreamed of working for an international startup company? Then take this next step into the future and join us as our new colleague as Expert BSS (full-time) in Frankfurt am Main, Germany.

### Your responsibilities

- Improvement of our Business Support Systems BSS and processes
- Management of the demands for process improvements
- Management of adaptation of the SaaS IT-Systems in use
- Specification and steering of implementation of further process and IT interfaces, portals and reports to our management and international partners

### Your profile

- Successfully completed university degree in business administration and/or computer science
- Telecommunication wholesale background
- Several years of experience with process management for Business Support Systems (BSS) and commercial processes
- Familiar with eTOM and ITIL
- Willingness to work in a multicultural, multi-language, and multinational environment
- Startup, entrepreneurial thinking, and hands on attitude
- Fluent in English language is a must, German and Polish are an advantage
- International assignments are possible (in case of interest)

### Your chance

A dynamic, international and cooperative business environment awaits you. In your field of activity, responsibility will be in your own hands from the very beginning and you will be able to actively contribute to the future development of ngena.

We offer challenging tasks with room for creativity and development opportunities within the startup, a highly motivated international team, an open corporate culture of flat hierarchies and a state-of-the-art workplace.

### We are looking forward to getting to know you!

If you are interested in this challenge, please send us your complete application including salary expectations and possible starting date via email to [myfuture@ngena.net](mailto:myfuture@ngena.net)