

ngena is a global alliance of service providers that will provide international telecommunication network services for corporate customers. ngena stands for “Next Generation Enterprise Network Alliance” and enables its partners to share their telco networks and offer services on a global basis. ngena GmbH is an independent company that is be funded by leading global telco companies such as Deutsche Telekom AG.

Process Designer / Expert for Business Support Systems (m/f)

Have you always dreamed of working for an international startup company? Then take this next step into the future and join us as our new colleague as Process Designer / BSS Expert (full-time) in Frankfurt am Main, Germany.

Your responsibilities

- End-to-end responsibility for specific process(es)
- Improvement of our Business Support Systems BSS and processes (e.g. assurance, billing, ...)
 - Designing and mapping the processes
 - Process standardization & automation
- Managing the demands for process improvements (requirements management)
- Managing the adaptation of the SaaS IT-Systems in use (by working closely with our development team)
- Specification and steering of the implementation of further process & IT interfaces and portals and reports to our management and international

Your ideal profile

- Successfully completed university degree in business informatics, computer science or similar
- Telecommunication wholesale background of advantage
- Consulting background would be a plus
- Several years of experience with process management for BSS and commercial processes
- Familiar with eTOM, ITIL or CoBIT
- Willingness to work in a multicultural, multi-language, and multinational environment
- Startup, entrepreneurial thinking, and hands on attitude
- Fluent in English language is a must, German and Polish are an advantage
- International assignments are possible (in case of interest)

Your chance

A dynamic, international and cooperative business environment awaits you. In your field of activity, responsibility will be in your own hands from the very beginning and you will be able to actively contribute to the future development of ngena.

We offer challenging tasks with room for creativity and development opportunities within the startup, a highly motivated international team, an open corporate culture of flat hierarchies and a state-of-the-art workplace.

We are looking forward to getting to know you!

If you are interested in this challenge, please send us your complete application including salary expectations and possible starting date via email to myfuture@ngena.net