

ngena stands for “Next Generation Enterprise Network Alliance”. We provide a central cloud platform that merges the local networks of our international telecommunication alliance partners into a single global Software-Defined Wide Area Network (SD-WAN).



## Operations Manager – Network & IT Infrastructure (m/f)

Have you always dreamed of working for an international start-up company? Then take this next step into the future and join us as our new colleague for a full-time position in Frankfurt am Main.

### Your new job

- Continuous improvement of ngena’s internal and external delivery environment
- Develop and introduce operational fulfillment, assurance and problem management process improvements across ngena’s global equipment, network services and logistics partners
- Support the service fulfillment and assurance teams and team leads with guidance

### Your assets

- You have successfully completed your university degree in a topic-related field or possess a comparable relevant qualification
- Analytical thinking is one of your key skills: you’re able to dive into complex processes and to derive improvement levers
- You can contribute practical experience in operational end to end delivery processes
- Experience in WAN networking
- You show professional behavior and sensitivity towards suppliers, customers, colleagues
- You’re able to work independently as well as in a team with a hands-on mentality
- Communicating fluently in English (spoken and written) is no problem for you

### Your chance

An exciting, dynamic, international start-up environment awaits you with an open corporate culture of flat hierarchies. At ngena, responsibility will be in your hands from the very beginning. You will continuously grow both on the professional and personal front amongst a diverse team of more than 15 nationalities, varied age groups and a wide range of skill-sets. This fusion will prepare you for paving the world with ngena’s leading SD-WAN technology.

If you are interested in this challenge, please send us your complete application including salary expectations and possible starting date via email to [myfuture@ngena.net](mailto:myfuture@ngena.net)