

ngena stands for “Next Generation Enterprise Network Alliance”. We provide a central cloud platform that merges the local networks of our international telecommunication alliance partners into a single global Software-Defined Wide Area Network (SD-WAN).



Regional Service Fulfillment Manager (m/f/d)

Have you always dreamed of working for an international start-up company? Then take this next step into the future and join us as our new colleague for a full-time position in Frankfurt/GER, Washington/DC, Miami/FL or Debrecen/HU

Your new job

- You will be an integral part of ngena’s global service fulfillment team
- You care about regional service fulfillment tasks, but you also align sales channels to ngena operations before and during initial customer rollouts regarding setting-up and maintaining rollout communication plans, handling of customer local site local site contributions, alignment of service fulfillment dependencies, timelines, priorities and status reporting
- You bridge local language and time zone gaps and you may even support local infrastructure implementations in exceptional cases

Your assets

- You have successfully completed your university degree, an apprenticeship or similar
- You ideally have worked in a telco business for a few years and you understand the complexity and dependencies of infrastructure rollouts
- You possess a good understanding of fulfillment processes
- You’re in “can do” mode - you’re not afraid to take responsibility, springing into action whenever a challenge or an opportunity is visible
- You’re an open, empathic communicator - creating productive relationships and able to deal with conflicts
- You are good in understanding customer expectations and aligning with what we can achieve from the delivery perspective
- You want to work and flourish in a multicultural team environment
- Communicating fluently in English is no problem for you, and if you know German or Spanish – even better!

Your chance

An exciting, dynamic, international start-up environment awaits you with an open corporate culture of flat hierarchies. At ngena, responsibility will be in your hands from the very beginning. You will continuously grow both on the professional and personal front amongst a diverse team of more than 20 nationalities, varied age groups and a wide range of skill-sets. This fusion will prepare you for paving the world with ngena’s leading SD-WAN technology.

If you are interested in this challenge, please send us your complete application including salary expectations and possible starting date via email to myfuture@ngena.net