



ngena stands for "Next Generation Enterprise Network Alliance". We provide a central cloud platform that merges the local networks of our international telecommunication alliance partners into a single global Software-Defined Wide Area Network (SD-WAN).

## Technical Communicator (m/f/d)

Have you always dreamed of working for an international scale-up company? Then take this next step into the future and join us as our new colleague for a full-time position in the US.

### Your new job

As part of our global Product Management team, you will own internal product documentation and training, and will collaborate with our marketing team on the out-facing product marketing motions.

You will also:

- Define internal product documentation such as release notes, feature guides as a continuous flow from existing information (requirements specs, user/technical stories etc) and in collaboration with multiple DevOps teams to effective internal product documentation that can in turn feed technical teams, product marketing collaterals and internal trainings
- Conceptualize, plan, develop and write high-quality documentation in highly collaborative way
- Define, own and execute New Product Introduction (NPI) processes related to internal documentation and trainings, in collaboration with relevant teams
- In support of Product Marketing, define processes and provide content for the outbound product communications, marketing campaigns and trainings

### Your assets

- Superior technical writing skills and exceptional attention to details
- Experience working in dynamic, multinational, agile environments
- Familiarity with networking or managed services industry and related technologies
- Knowledge of Cisco technology and documentation or previous Cisco experience is a plus
- Proven track record of developing technical documentation and/or training for complex technologies, collaborating with multidisciplinary and geographically distributed teams
- Creative thinker with an ability to identify improvement opportunities and drive change
- Strong team player, who is able to relate with technical experts
- MS or MCS, Engineering degree a plus

### Your chance

An exciting, dynamic, international start-up environment awaits you with an open corporate culture of flat hierarchies. At ngena, responsibility will be in your hands from the very beginning. You will continuously grow both on the professional and personal front amongst a diverse team of more than 30 nationalities, varied age groups and a wide range of skill-sets. This fusion will prepare you for paving the world with ngena's leading SD-WAN technology.

If you are interested in this challenge, please send us your complete application including salary expectations and possible starting date via [our career portal](#).